

HEALTHCARE MENTOR QUALIFICATION



For managers and team leaders within the healthcare sector who are looking to improve staff experiences, promote long-term career development within the industry, and continue providing top tier care.

PROGRAMME DETAILS

- ✓ eLearning
- ✓ Group Learning Options
- ✓ Certification

Learners complete a reflective assignment to gain a Level 3 Certificate in Healthcare Mentoring from Open Awards.

HOLISTIC SUPPORT

ENGAGEMENT, SATISFACTION, RETENTION

The state of health and care provision is repeatedly being highlighted as a key concern by the public and government alike. The rises in staff stress and burnout, with the resulting issues around retention, need to be addressed. That is where we can help. The Mentoring School offers Healthcare Mentor training which is specifically designed to improve staff experiences for long-term career development in the sector.

Pastoral mentoring is the practice of addressing the barriers or blocks a mentee is facing in their lives. Mentors look beyond the behaviours to see the underlying causes and emotional experience. They plan or support the mentee to overcome those blocks or barriers. Technical mentoring involves supporting someone to learn new skills.

The specialist programme covers up to date good practice skills in working with individuals or teams within health and social care, covering the practical skills to support their personal development whilst delivering top tier care.

ASSESSMENT

Learners complete a reflective assignment to gain a Level 3 Certificate in Healthcare Mentoring from Open Awards. This includes a reflection on how they have applied or would apply the skills (if they have not begun mentoring).



COURSE CONTENTS:

- You And Your Role
- Mentoring And Coaching
- Common Barriers
- Learning Styles
- Emotional Intelligence
- Preparation For The Future
- Mindset
- Good Practice For Mentors
- Individual Mentoring
- Diversity
- Group Mentoring
- Involving Others
- Supporting The Mentee
- Mentoring And Mental Health
- Monitoring The Outcomes Of mentoring

Can be adapted to include your policies or procedures.



The Mentoring
School